

SYSVIEW® Essentials: Working with Support 200

EDUCATION COURSE DESCRIPTION

COURSE TYPE, LENGTH, & CODE

- WBT
- 10 minutes
- 06SYS20550

WHO SHOULD ATTEND

- Systems Programmer

RELATED COURSES

- SYSVIEW® Essentials: Getting Started 200 (06SYS20450)
- SYSVIEW® Essentials: Sorting Data in a Display 200 (06SYS20460)
- SYSVIEW® Essentials: Scrolling Data in a Display 200 (06SYS20470)
- SYSVIEW® Essentials: Selecting and Filtering Data in a Display 200 (06SYS20480)
- SYSVIEW® Essentials: Accessing and Navigating the Online Help 200 (06SYS20490)

RESOURCES

- [Product Documentation](#)
- [Mainframe Education Community](#)
- [SYSVIEW Community](#)
- [Mainframe Course Catalog](#)

Course Overview

SYSVIEW® Essentials, part of [Mainframe Essentials](#), is a set of capabilities designed to help you manage your mainframe software portfolio and Broadcom Common Component Services, and work with Broadcom Support.

Note: Mainframe Essentials is available to all Broadcom Mainframe Software customers at no additional charge. Licensed SYSVIEW customers already have these features and many more.

This introductory course contains brief videos that demonstrate how to use Event Capture to troubleshoot a SYSVIEW Essentials issue with Broadcom Support.

This Course Will Show You How To:

- Troubleshoot SYSVIEW Essentials
- Engage with the Support team
- Use the CAPTURE commands to gather diagnostic data to share with
Broadcom Support