BROADCOM®
MAINFRAME SOFTWARE

WatchTower Platform™: An Introduction 100

EDUCATION COURSE DESCRIPTION

COURSE TYPE, LENGTH, & CODE
- WBT
- 10 minutes
- 06WTP10020

WHO SHOULD ATTEND
- Systems Operator
- Systems Programmer
- Cloud Engineer
- Docker Engineer
- Site Reliability Engineer
- Application Developer
- Business Line Manager

RELATED COURSES

- WatchTower Platform™ z/IRIS: Overview100 (06WTP10010)
- WatchTower Platform™: Diagnose and Resolve an Alert 200 (06WTP20060)
- WatchTower Platform™ Installation: Roles and Responsibilities 200 (06WTP20040)

RESOURCES
- Access Learning@Broadcom
- Product Documentation
- Mainframe Education Community
- WatchTower Platform™ Community

Course Overview

To compete in today's world, enterprises must deliver digital experiences that perform flawlessly in seconds and delight their customers. The challenge is that behind many digital apps are hundreds of interwoven services. As these apps connect with mainframes, they are dramatically increasing the volume of system health tracking data that is generated.

The WatchTower Platform provides a comprehensive picture of mainframe health, allowing you to anticipate failures based on past patterns, prevent small issues from becoming outages, and proactively manage your operations.

WatchTower generates a rich, integrated repository of mainframe telemetry data and utilizes artificial intelligence (AI) and machine learning (ML) to deliver predictive insights for IT operations (AIOps).

By integrating and cross-correlating events, data flows, signals, and key metrics, WatchTower breaks down silos, improves workflows, and enables more efficient monitoring and problem resolution. Additionally, WatchTower augments alerts with pertinent contextual insights and expedites problem identification and resolution by eliminating multiple tool logins.

This brief, non-technical course is designed to introduce you to the WatchTower Platform and identify the training that is the best fit for your role.

This Course Will Show You How To:

- Describe how the WatchTower Platform can help you streamline crucial problem identification and remediation processes by integrating operational tools, workflows, data, and insights from various sources

- Describe how WatchTower Platform z/IRIS® helps you incorporate mainframe performance data into your strategic enterprise observability tools

- Identify which WatchTower Platform role-based training is available to you