BROADCOM
MAINFRAME SOFTWARE

WatchTower Platform™: Diagnose and Resolve an Alert 200

EDUCATION COURSE DESCRIPTION

COURSE TYPE, LENGTH, & CODE
- WBT
- 10 minutes
- 06WTP20060

WHO SHOULD ATTEND
- Systems Operator
- Site Reliability Engineer
- Application Developer
- Business Line Manager

RELATED COURSES

- WatchTower Platform™ z/IRIS: Overview100 (06WTP10010)
- WatchTower Platform™ z/IRIS: An Introduction (06WTP10020)

RESOURCES
- Access Learning@Broadcom
- Product Documentation
- Mainframe Education Community
- WatchTower Platform™ Community

Course Overview

To compete in today's world, enterprises must deliver digital experiences that perform flawlessly in seconds and delight their customers. The challenge is that behind many digital apps are hundreds of interwoven services. As these apps connect with mainframes, they are dramatically increasing the volume of system health tracking data that is generated.

The WatchTower Platform provides a comprehensive picture of mainframe health, allowing you to anticipate failures based on past patterns, prevent small issues from becoming outages, and proactively manage your operations.

WatchTower generates a rich, integrated repository of mainframe telemetry data and utilizes artificial intelligence (AI) and machine learning (ML) to deliver predictive insights for IT operations (AIOps).

By integrating and cross-correlating events, data flows, signals, and key metrics, WatchTower breaks down silos, improves workflows, and enables more efficient monitoring and problem resolution. Additionally, WatchTower augments alerts with pertinent contextual insights and expedites problem identification and resolution by eliminating multiple tool logins.

This course is designed to illustrate how the capabilities of the WatchTower Platform, via a use case, reduce the time to problem resolution.

This Course Will Show You How To:

- Explain how you can use the Alert Insights, Machine Learning Insights, and Topology components of the WatchTower Platform User Interface to troubleshoot and resolve an alert